Your Information	
First Name:	
Middle Initial:	Field not completed.
Last Name:	
Address:	Chantilly
City:	VA
State:	20152
Zip:	
Home Phone:	
Work Phone:	
Email:	
	(Section Break)
Incident Information	
Please enter the deputy(s) / employee(s) names:	Detective Reed, Sergeant Craig, Deputy Mickens
Incident Location:	
Date of Incident:	11/07/2018
Time of Incident:	0830

When I left for work and discovered a noose laying on our front lawn, I contacted LCSO to determine if it was something to have a deputy come out and take a look at and take a report. Deputy Mickens arrived and was very professional in his handling of the situation. Unsure if it was a hate crime or just a suspicious event, he called his sergeant to determine the best way to proceed. Sergeant Craig arrived a short time later to discuss the situation with me further. Both were patient and took the time to document the situation and address questions, which I appreciated. Later that same day, I received a call from Detective Reed who had been assigned the case. It seemed this incident would be documented in a database as suspicious and no further action might be taken, but we were very pleased to learn LCSO was looking into the incident further. Detective Reed explained he had canvassed the neighborhood seeking leads, and was able to obtain video from a neighbor in an effort to identify when the noose was placed on our lawn and by who. My wife and I sincerely appreciated his time and efforts in following up on this incident and doing as much as possible to try to identify who put the noose in our yard. It simply could have been an incident where a report was taken and that was the end of it, but the fact the LCSO took the time to investigate further says a lot about the professionalism and seriousness this suspicious incident was viewed. Detective Reed and I spoke a couple times the week after the incident, and he was always patient and took the time to discuss what he and I had learned from speaking with neighbors about the incident. I was satisfied that he had followed all leads in the case. Thank you for taking the time to really investigate this incident rather than simply take a report, and for all LCSO does every day to keep the neighborhood safe. While this incident was certainly unsettling for us, we recognize that it is unusual for our neighborhood. We are happy to call this safe community home.

Approval for Use on LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Your Information	
First Name:	
Middle Initial:	
Last Name:	
Address:	
City:	
State:	VA
Zip:	20170
Home Phone:	
Work Phone:	Field not completed.
Email:	
	(Section Break)

#### Incident Information

Please enter the deputy(s) / employee(s) names:	Deputy Michael Petrakos
Incident Location:	Just outside Leesburg
Date of Incident:	08/27/2018
Time of Incident:	Mid day
Explain the circumstances on why you are paying this compliment:	Dear Sheriff - This August I failed to obey the traffic laws, and while the fines stink, the officer's approach to me was so polite and professional that I felt like I needed to write an note. I haven't had many interactions with police officers, but when I have, I usually catch a sense of sarcasm and/or a proud dominance - an defense mechanism I can only assume is caused by the milieu of being an enforcer of the law. I didn't get that from this, we were on the same team. I am thankful he is out there. Thank you Deputy Michael Petrakos. Regards -
Approval for Use on LCSO Website	Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

conduct or the level of service provided by the Sheriff's Office.		
Your Information		
First Name:		
Middle Initial:	Field not completed.	
Last Name:		
Address:		
City:	Lovettsville	
State:	VA	
Zip:	20180	
Home Phone:		
Work Phone:	Field not completed.	
Email:		
	(Section Break)	
Incident Information		
Please enter the deputy(s) / employee(s) names:	Master Deputy Thomas Alpy	
Incident Location:		
Date of Incident:	Field not completed.	
Time of Incident:		

Explain the circumstances	
on why you are paying	
this compliment:	

Master Deputy Thomas Alpy came to our home to drop off a protective order document. He explained the document thoroughly to us and answered several questions we had on the form. I feel he really went above and beyond in helping us understand the form. Additionally, when I called the Sheriff's office to ask when they would be available to provide the document, they arrived much quicker than I expected, which we greatly appreciated. Master Deputy Alpy is full of knowledge and we greatly appreciated his time and approach to our visit.

# Approval for Use on LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed)

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office. Your Information First Name: Middle Initial: Last Name: Address: City: Leesburg State: VA Zip: 20176 Home Phone: Field not completed. Work Phone: Field not completed. Email: Incident Information Please enter the deputy(s) Officer Charles Gravette / employee(s) names: Incident Location: 2018-2019 school year Date of Incident: Field not completed. Time of Incident: Field not completed.

I would like to express my appreciation to Officer Charles Gravette for being a positive presence in the school where I am employed. Officer Charlie interacts with the school community in such a positive way, greeting students and staff, supervising traffic and the comings and goings of the school day, helping at a safety issues and a safety themed assembly, and working hard to get to know everyone in a very short span of time. We are fortunate for his positive presence in our school and community. Thank you, Officer Gravette!

Approval for Use on LCSO Website

Please Share but Remove my Personal Information (Name/ e-mail/Address etc.)

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Field not completed.

Middle Initial:

Field not completed.

Last Name:

Field not completed.

Address:

Field not completed.

City:

Field not completed.

State:

Field not completed.

Zip:

Field not completed.

Home Phone:

Field not completed.

Work Phone:

Field not completed.

Email:

Field not completed.

Incident Information

Please enter the deputy(s) / employee(s) names:

Master Deputy Charles Gravatte

Incident Location:

Belmont Ridge Middle School

Date of Incident:

Field not completed.

Time of Incident:

Field not completed.

Explain the circumstances on why you are paying this compliment:

I am very thankful to have Deputy Gravatte as our SRO at Belmont Ridge Middle School. He works very hard to make himself visible in our building. As an employee of LCPS since 2010 this is very refreshing to see. He is always friendly to staff and students and willing to help anywhere that is needed. He shows initiative when he feels he may be needed in any location inside or outside our building. We are so blessed to have Deputy Gravatte at Belmont Ridge Middle School. His presence in our building allows myself and others to feel safe and secure given situations that our happening in school systems around the country.

Approval for Use on LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Email not displaying correctly? View it in your browser.

Dear Sheriff Chapman,

I wanted to pass along a big commendation for two of your deputies, Detective Roy Ortutay and Deputy Trevor Nelson.

On October 7, a Sunday evening, a contractor we had in our home stole a handgun while doing some electrical work. I discovered the theft around an hour after he left, and immediately called the non emergency line. Even though it was a Sunday evening, Deputy Nelson responded within an hour.

Deputy Nelson was professional, courteous, took down all the information he needed, and reflected the highest standards of policing.

By the next morning, Detective Roy Ortutay has taken the case, identified the individual, and determined that he was a wanted felon in PA for numerous thefts from homes, as well as burglaries and drug possession. He put a trace on the handgun, and was in talks with the Pennsylvania jurisdiction that had the outstanding warrant on the individual. And today, he gave me an update that my stolen handgun was recovered during an arrest by Philadelphia police. Detective Ortutay made it seem like it was all in a day's work, but I know that he put a lot of time into his research and investigation, and he provided regular updates of his work, putting us more at ease.

Thank you for all you do as sheriff, and thank you to these two deputies for their outstanding work. We are lucky to have them in Loudoun.

Gratefully,

#### Sheriff Chapman,

The Loudoun County Public Library would like to thank you and your officers who came out and provided "Active Shooter Training" for our staff on Friday, 2, 2018 from 4:00 p.m. to 6:00 p.m. at the Rust Library. We had 52 Library staff attend this very important and timely class. The instructors provided a professional and informative class – the scenario portion really brought home the learning objectives. For a rainy Friday night, to have 52 staff members attend a class that went until 6:00 p.m. shows how much our employees really wanted to learn and also the commitment of your staff in ensuring the Library knows and understands how to react in a crisis situation. We have a hearing impaired staff member who, working through an interpreter, discussed with the officers how the scenario affected her – not being able to hear the gun shots. This was a great example of a learning exchange for our staff and your officers.

Here are some direct comments from our course evaluations:

- "The scenarios hearing the guns really helps me prepare mentally."
- "Being aware of sounds and smells of guns. Also thinking about how to act during a crisis."
- "The scenarios helped heighten my awareness of what to look out for."
- "It was as perfect as it could be. Love the deputies!"

We thank you for the opportunity to partner with the Loudoun County Sheriff's Office and would like to send a special thank-you to the following officers who provided this wonderful learning opportunity to our staff:

Matt Bressler Brian Christman Kenneth Foster Sean Luik Ethan Martin Thomas Mengel Bryan Wacker Ryan Woellner

Again, a job well done – and we look forward to working with your staff again in the future.

Sincerely,

Your Information	
First Name:	
Middle Initial:	Field not completed.
Last Name:	
Address:	
City:	
State:	VA
Zip:	
Home Phone:	Field not completed.
Work Phone:	Field not completed.
Email:	
Incident Information	
Please enter the deputy(s) / employee(s) names:	Ambroise
Incident Location:	Route 7 west at exit ramp for the greenway
Date of Incident:	11/20/18
Time of Incident:	12:50AM
Explain the circumstances on why you are paying this compliment:	I was on the side of the road attempting to change a flat tire on my way home from work. Officer Ambroise took the time to stop and help me get the stuck tire off and replaced with a spare. His help and conversation was very much appreciated!

Approval for Use on LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Email not displaying correctly? View it in your browser.

### Compliment Form

conduct or the level of service provided by the Sheriff's Office.	
Your Information	
First Name:	
Middle Intial:	Field not completed.
Last Name:	
Address:	
City:	Ashburn
State:	VA
Zip:	20147
Email:	
Incident Information	
Please enter the deputy(s) / employee(s) names:	Deputy Sean Plummer
Incident Location:	ashburn, virginia (One Loudoun)
Date of Incident:	Field not completed.
Time of Incident:	Field not completed.

Deputy Plummer is very professional and community service oriented. On multiple occasions I have had to call on LCSO or deputy Plummer for a drunk person, assault, etc. and on every occasion deputy Plummer has performed his duties with the upmost professionalism and courtesy. Whether that's finding people rides, deescalating situations or arresting people if necessary. Deputy Plummer has performed and continues to perform above and beyond the expected standard as a LEO. He is one of the deputies who really cares about his job and the publics safety and the oath that he took as a LEO. He shows this by talking to establishments, engaging with the public, and ensuring the safety and satisfaction of Loudoun county residents. I usually see him walking around One Loudoun, especially at nights and he is always preventing situations from arising or deescalating events from getting out of hand. Deputy Plummer is a prime example of what a LEO should be and what community policing is all about. And he is a big reason why crime has gone down in the past with one Loudoun specifically that I have noticed. I am also not the only one who has noticed as I have had multiple friends and people talk highly of their experiences with deputy Plummer. Keep up the good work deputy Plummer and I hope to see you and other deputies more often around one Loudoun making sure we ae safe! Thank you!

#### Good Afternoon:

I wanted to say thank you for your assistance this morning on Portsmouth Blvd. I was the very intelligent woman, who lost the how far can your car go on a low fuel warning light game ©

I appreciate you taking the time to help move me off of the main road and into a safer location, in the pouring rain. My boyfriend arrived soon after with gas, some scolding and magically, my car worked again.

Thank you again for stopping to help, I am fairly certain that I won't be pushing my luck anymore.

Stay safe,

Your Information	
First Name:	
Middle Initial:	Field not completed.
Last Name:	
Address:	Field not completed.
City:	Field not completed.
State:	Field not completed.
Zip:	Field not completed.
Home Phone:	Field not completed.
Work Phone:	Field not completed.
Email:	Field not completed.
Incident Information	
Please enter the deputy(s) / employee(s) names:	Deputy Sherrif Southward
Incident Location:	Junction Plaza
Date of Incident:	11/24/18
Time of Incident:	Approx. 12:00pm

I exited my car for approx. 45-60 seconds to get some things out of my trunk. In that short period of time, my fiance's dog locked the car doors (she stepped on the lock button as she looked out the window at me). While having roadside service with Progressive, I knew it would take at least an hour before they could dispatch assistance. So in a panic, I called 911. The 911 professional transferred me to the Sheriff's office. The nice lady who answered the phone, without hesitation sent me a very good officer and problem solver. Deputy Sheriff Southward quickly arrived. He was very warm, kind, calm and professional. His warmth and kindness helped me to calm down. He even walked to the cleaners to get a hanger. When that didn't work he did not give up. He came up with an innovative solution. As a result of his persistence and quick/smart thinking the car door was unlocked and my future bride's dog was freed. I must be honest, as an African American man, I have not been a fan of law enforcement. Having said that, my interaction with Deputy Sheriff Southward today has made me rethink my feelings toward law enforcement. There are good police officers and Deputy Sheriff Southward is one of them. He is a good Deputy Sherif and even better man. Thank you, Deputy Sheriff Southward.

Approval for Use on LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)